

THE PERCEPTION OF NURSES IN THE IMPLEMENTATION OF FAMILY HEALTH NURSING IN HEALTH CENTER SOUTH KREMBANGAN SURABAYA

Siti Nur Kholifah*

*Doctoral Student in Health Science Program, Universitas Airlangga, Surabaya, Postal Code 60115
E-mail: kholifah_stp@yahoo.co.id

ABSTRACT

Introduction: Family health nursing is an activity that is strategically important and has a great leverage to the success of health development. Research Health Facilities (Rifaskes) National in 2011 the percentage of family nursing care achievement in health centers is 61%. Data East Java province percentage of family nursing care achievement in 2013 was 63%, while the percentage achievement of Surabaya lower at 24%. This study was conducted to determine the factors that affect nurses in implementing the nursing care of the family. **Method:** The design of the study was qualitative in-depth digging the informant, key informant interviews and triangulation of information. Research location health center in South Krembangan Surabaya. Informants purposively selected as 8 people, data analysis performed by an interactive model. **Result:** This study produced data that there are six factors that influence the lack of implementation of family nursing care is rewarded, policy leadership, teamwork, facilities and infrastructure, the amount of work to be done, and the lack of ability. **Discussion:** Perceptions of Nurses in implementing family nursing care will affect motivation in carrying out activities. The formation of such perceptions are influenced by knowledge, desire or expectation and feelings. The proposed recommendation to increase understanding of nursing care nurse about family, team work, division of tasks in accordance with the authority, meets the necessary infrastructure and policy of the head of the health center for the implementation of family nursing care.

Keywords: family nursing care, compensation, policies, teamwork, tools, task working, ability.

INTRODUCTION

Nursing is a profession in the field of health contribute to the development of family nursing services (Kemenkes RI, 2010). The nurse has a fundamental duty to provide nursing care to individuals, families, groups and communities (Kemenpan RI, 2001). Family health nursing is family nursing care integration with other health services in the home to support the health care policy in the community so that it can address the client's health problems and family at home. Evaluation of the role and functions of a public health nurse at the health center and outlying remote areas in 10 provinces that have implemented the 2005 data showed that the family nursing service has not been implemented optimally (Kemenkes R.I, 2010). Research Health Facilities (Rifaskes) National in 2011 the percentage of achievement coaching prone family nursing care in health centers throughout Indonesia is 61%. While in East Java province percentage of family nursing care coaching achievement in 2013 was 63%. Based on the report on the

development of nursing services family of East Java Provincial Health Office, the percentage of attainment is lower than the percentage of East Java city of Surabaya is 24%. Data from the Health Department of Surabaya, the average percentage of family nursing care in all health centers is still low, including health center in South Krembangan Surabaya.

The impact of the low percentage of implementation of family nursing care will reduce the family's ability to perform the maintenance of health, so will result in a decline in the status of public health in general.

The low percentage of family nursing services in the city of Surabaya unknown causes. It is therefore necessary to obtain information about the factors that affect the implementation of family nursing care nurse perception. Perception is the experience of objects, events obtained by inferring information, then the individual is aware of something that is perceived (Sunaryo, 2014; Rachmat, 2014). Nurses perception about the

factors that affect the implementation of nursing care is individualized so that the need to obtain information in order to do follow-up effort.

This study wants to explore the perception of nurses on factors that affect the implementation of nursing care keluarga.

MATERIALS AND METHODS

This study used a qualitative approach in order to uncover phenomena that exist in the field, then studied more in depth. Information obtained drafted into the text that emphasizes the issue process and meaning. The information in the form of information, opinions, view related to the implementation of family nursing care.

Informants in this study is a nurse at the health center South Krembangan Surabaya amounting to 8 people and leaders of health centre in South Krembangan Surabaya. Data collection techniques used were in-depth interviews.

The instruments used in data collection is the researchers themselves. Supporting tools are guidelines interviews and field notes.

RESULTS

Informants in this study were nurses aged between 28-34 years. Educational background all graduates of Nursing DIII, all married, work experience 9 year 1 (12.5%), 6 years 4 org (50%), 4 years and 3 org (37.5%).

Results and analysis of research based on themes found in the nurse's perception about the factors that affect the implementation of family health nursing include rewards, policy leadership, teamwork, facilities and infrastructure, assigned tasks, and lack of ability.

Rewards affect the implementation of family nursing care. The whole informant stated remuneration / salary / incentives affect the implementation of family nursing care. Results of interviews obtained the following data:

"... .cash honorariums also necessary, if no yes ... can not do coaching ..."

".... Nurses need eg.Money transport because it takes money"

"...Nurses need to support its performance fee"

The policy of the Head of health centre affect the implementation of family health nursing.

This is consistent with the statement of the informant:

".... Head of the health center policies do we need to get comfort and security at the time of Askep family"

"... The activities of home visits of heads of health centers in need of protection"

"..... The rules of the head of the health center is necessary so that we can carry out the family nursing care"

Informants do not know about the policy of the Ministry of Health about the family nursing care.

"... I really have not heard of that rule yes mam ..."

".... Has never been a socialization of mam ..."

Teamwork required at the time of carrying out family nursing care. The statement is as follows informant

"If families need to carry out research agreement nursing team, in order to complement each other ..."

"... Without the cooperation seems to be difficult to carry out the activities ..."

"... Because so many activities at the health center and its little ... teamwork required for the implementation of the activities ..."

Other information obtained limited number of nurses at the health center, so that the necessary cross-team collaboration for health programs. Interview results also obtained the following data:

"... Limited human resources, so that arrangements need nursing schedule for the implementation of the family ..."

".... It took special time to perform nursing his family ... necessary arrangements ... "

Facilities and infrastructure required to implement nursing care nurse when the family.

Informant statement is as follows:

"... The availability of the facilities are supporting the activities"

"... The facilities are adequate, greatly facilitate the process of family health services tend to be carried home visit ..."

"... In the absence of nursing facilities .. implementing nursing family not running....."

The number of tasks or responsibilities given to each informant also affect the implementation of family nursing care.

"... I am responsible for the 11 programs ..."

"... I get 5 program ..."

"... every Nurses get at least 3 program ..."

Head of health centre also add "Has become a real family services program, but patients who are in the building too much and need a service ... average more than 100 patients every day in the building ..."

"... Not to mention the report to be made, there are 70 reports that must be reported by the health center every month".

The ability to implement family care nursing also affect the implementation of family nursing care, only one informant stated as follows The ability to implement family health nursing also affect mam If less ability usually do not want to visit the house of confidence ..".

DISCUSSION

Perception of nurses on the implementation of family nursing care affect motivation in carrying out these activities. Knowledge, desire or expectation and feelings affect one's perception (Bimo Walgito, 2004). Perceptions are formed this will affect the behavior of nurses (Mulyana, 2000). Based on data submitted by the informant, that the nurses in performing nursing care is influenced by reward / services. Factors reward / services / incentive effect on work behavior and will affect the productivity of a person. Rewards are used as motivation at a level of achievement and behavior and affect working relationships within an organization (Davis, Keith and John W. Newstrom., 2003). Reward or compensation is an overall remuneration received by an employee as a result of implementation of the work is organized in the form of money or other, may be salaries, wages, bonuses, incentives and other benefits such as health benefits, allowances weekdays, money for food, leave and so on Other (Hariandja MTE, 2002). According Notoatmodjo (2009) the objective of compensation policy is to appreciate the achievements of employees, ensure fairness salaries of employees, retain employees or reduce employee turnover, employees obtain quality, cost control, and meets the regulations. The results also mentions that rewards affect a person's performance (Anggi Supri, 2011).

Reinforcing Factor that affect nurses are carrying out nursing care family rules or policies Head of Puskesmas. Anderson (in

Widodo, 2001) defines the policy as a series of actions that have a specific purpose followed and implemented by the actors in order to solve a particular problem. Family nursing care policy of the Ministry of Health No. 908 / Menkes / VII / 2010 had been socialized since 2011 throughout Indonesia. This policy governing the technical activities of family nursing services performed by nurses. But has not been well communicated to the health centre level. In accordance with the results of interviews with informants all do not know about Kepmenkes RI, so that nurses expect no policy of the Head of Puskesmas.

Cooperation is a component that affects nurses carry out family nursing care. Cooperation is a form of work normally done by the individual but done jointly by two or more persons with the aim that the job becomes lighter. Humans as social beings who always need another person in life (Widiastuti, 2011). Schedule arrangements required in teamwork, described in Iswanto Yun (2002) that need team collaboration division of roles within the team so teamwork becomes effective. Nurses effective team work is also influenced by several components: first, team members should have the same goal. Nurses who form a team must have the same goal. Each nurse as a member of the team must have a high enthusiasm for carrying out family nursing care. This affects the motivation enthusiastic nurse in fulfilling its responsibilities (Widiastuti, 2011).

Enabling factors that affect nurses in implementing family nursing care facilities and infrastructure (Green et al, 1998). A nurse who conduct family nursing services will perform various actions such as physical examination, direct nursing care in accordance family problems, health education and other measures required to tackle the health problems of family members were carried out in accordance with the authority of the Nurse. Guidelines for the implementation of family nursing services from East Java Provincial Health Office explained that the facilities required by the nurse when performing home visits are a nurse or Kit Bag, tools for physical examination, set wound care, emergency sets, set gastric tube placement, Set huknah / klisma, bathing Set, Set for making preparations for the inspection of laboratories, equipment for laboratory examination is simple: Hb Sahli, Glukotest, protein and

glucose in urine, Set for infusion, injection / injectable (East Java Provincial Health Office, 2011).

Tasks performed by nurses in health centers not only in the building, but also outside the building. Based on Kepmenpan in 2011 that the main duty nurse at the health center is carrying out nursing care to individuals, families, groups and communities. The real conditions of nurses at the health center is also responsible for public health programs. The many responsibilities granted to a limited human resources affect nurses in implementing the nursing care of the family. Sofyan SR (2010) research results explains that the division of labor affects one's work productivity.

The ability of nurses affect the implementation of family nursing care. Results of the study explained that the nurse's ability to affect the performance (Sabarulin et al, 2013). Other studies have also explained that the factors that most strongly influence the performance of a person is the ability (44.8%) (Hafizurrachman, 2009). The ability of nurses needed in the implementation of family nursing care is an understanding of the concept of family nursing care, the ability to perform a physical examination and investigation, the ability to determine the nursing problem, the ability to perform various nursing actions in accordance with the nursing problems are found, the ability to communicate with the approach and culture the ability to assess the success of nursing actions performed.

CONCLUSIONS AND RECOMMENDATIONS

Conclusions

Nurses perception about the factors that affect the implementation of family nursing care is their reward, policy Head of Puskesmas, team collaboration infrastructure, tasks assigned and kamampuan nurse.

Recommendations

The proposed recommendation to the Head of health Centre South Krembangan Surabaya is to increase the knowledge of nurses on family nursing care, advocating for remuneration for nurses, the division of tasks in accordance with the authority, establishment of work teams, meet the necessary infrastructure and develop policies for the implementation of family nursing care

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